

Contact Listing

Client Management Team

Director of Client Management



Faye White, GBA

Davis Vision, Inc.
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Arlington, TX 76017
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Client Administrator & Support



Denise Gorgoni

170 Express Street
Plainview, NY 11803
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DGorgoni@DavisVision.com

Additional Corporate Support Teams

Benefit Manager Team	Corporate Accounts Receivable	eBill Team
Benefit Manager Support	Bill Payment/Content Questions	eBill Support
Benefit Manager Team 711 Troy Schenectady Road Latham, NY 12110 Tel: 888-343-3460	Accounts Receivable Davis Vision P.O. Box 848370 Dallas Texas 75284-8370 (Street/Courier Address): 175 East Houston Street, 5 th Floor San Antonio, TX 78205 Tel: 800.328.4728 Fax: 516.932.9845 ClientBilling@davisvision.com	711 Troy Schenectady Road Latham, NY 12110 Tel: 877.393.7801 eBill@davisvision.com
Member Services/Customer Service	Quality Assurance	Out-of-Network Claims
All Member Inquiries	Member Complaints/ Grievances/Appeals	Paper Claims Submission
Tel: 800.999.5431 Fax: 800.328.4788 MemberHelp@davisvision.com	Davis Vision Quality Assurance P.O. Box 791 Latham, NY 12110 Complaints: Tel: 888.343.3470 Fax: 888.343.3475 gamt@davisvision.com	Vision Care Processing Unit P.O. Box 1525 Latham, NY 12110 Tel: 800.283.9374 Fax: 888.328.4761

Corporate Headquarters:

Group Eligibility Support	Customer Data Management
Manual Changes Enrollment Data	Enrollment File Intake & Encounter/Claim File Reporting
Tel: 800.783.6872, option 3 then 2 Fax: 800.783.9046 manualenrollment@davisvision.com	Tel: 800.283.9374 Fax: 800.646.5824 Enrollment files: custdatamgt@davisvision.com Encounter/Claims files: Enc_review@davisvision.com

Corporate Headquarters:
