

zero

Welcome

To Healthcare
Designed For You



A New Kind Of Benefit

That delivers the best combination of cost, quality and convenience



Cost

We are a marketplace platform, like Uber or Etsy, but we are focused on healthcare and the coolest part is you always pay ZERO. More on that in a second.



Quality

Healthcare can be confusing, expensive and sometimes scary. We think you deserve world-class support and a world-class experience every time.



Convenience

We also think things should be easy, so you get your own Personal Health Assistant who you can reach by chat, phone or email. Wherever you are, we are just a click away.

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About That Whole ZERO Thing

It's not fake news. No deductibles. No Co-Pays. No Co-Insurance.

Once you find out you need a certain procedure or service - like lab, imaging, physical therapy or even surgery - all you have to do is connect with your Personal Health Assistant and you will always pay ZERO.

Yep, ZERO. Zip, Zilch, Nada.





What's A Personal Health Assistant (PHA)?

They're the person you can always count on.

Your Advocate

Your Personal Health Assistant is **focused entirely on** you and your needs.

Your Support

We **help you choose** the provider that is right for you and handle all the details. Even getting you scheduled and ready for your visit

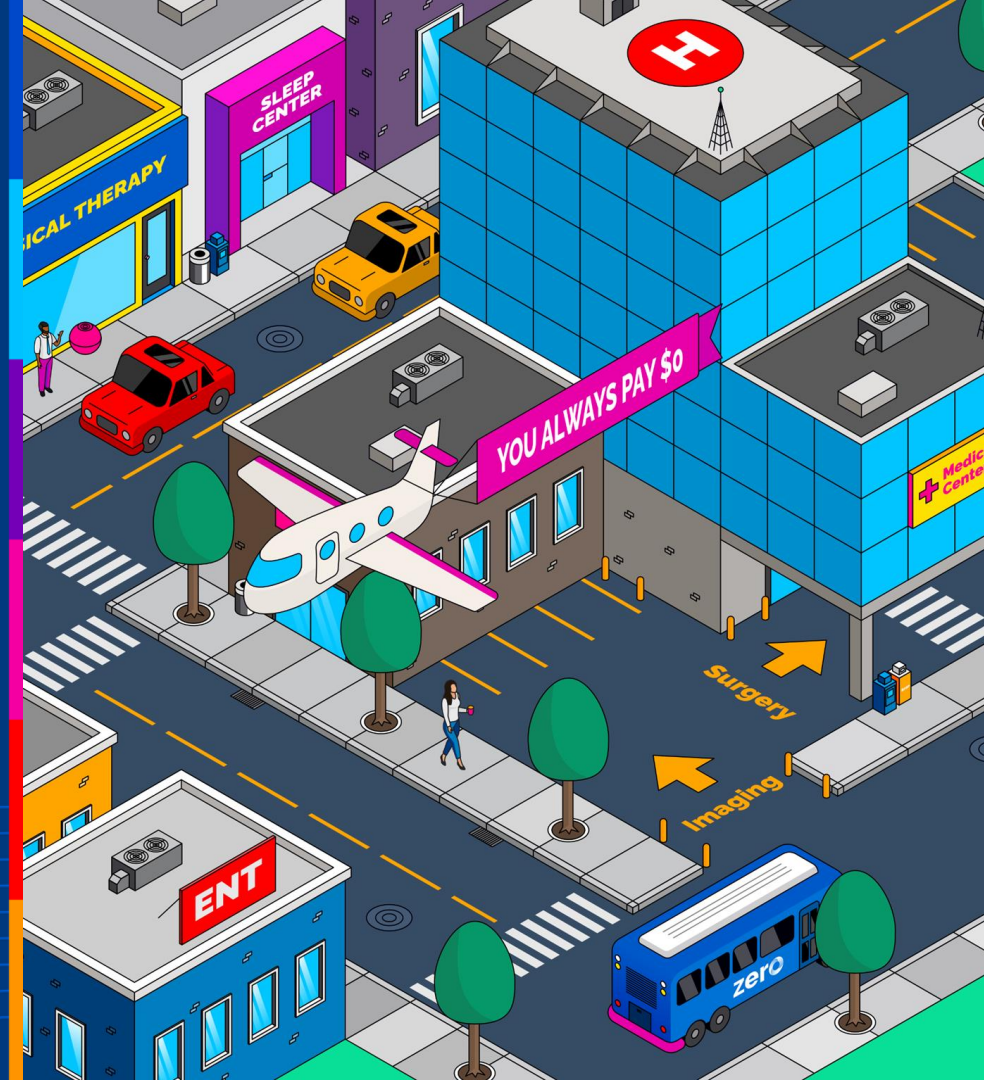
Your Person

Question? Confusion? Just need help? We got your back. We are **Always member-first.**

So What's Covered?

Really good question!

- Labs
- Imaging
- Physical Therapy
- Gastrointestinal
- Orthopedic
- Spine
- General Surgery
- Ear, Nose & Throat
- Pain Management
- Women's Health
- **And More**



The ZERO Path to Healthcare is Simple



1. Talk To Your Doctor

When your doctor lets you know you need a specific procedure or service be sure to let them know **your health plan has a \$0 benefit** at certain providers

2. Get The Care You Need

You have access to **hundreds of providers and thousands of services** ranging from lab, advanced imaging, physical therapy, colonoscopies and even surgery

3. Connect With ZERO

Connect with your own Personal Health Assistant at **www.zero.health** and chat live, reach out by phone at **855-816-0001** or email us at **help@zero.health**

4. Choose Your Provider

Your Personal Health Assistant helps **find the provider that works best for you & handles all the details** and is always around to answer any questions you may have

5. Save Your Hard Earned Cash

You get access to the care you need without having to worry about things like deductibles, copays or coinsurance - **you always pay \$0**. For real. You always pay ZERO

When To Use ZERO



If You Need To Visit Quest

Quest is our lab partner with
over 3,000 locations

1. Let your doctor know **to send your lab orders to the nearest Quest location**
2. When you show up be sure to **share your Member ID**
3. **Quest will send the lab results** back to your prescribing doctor



Example Member ID,
get yours at my.zero.health

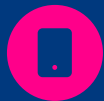
So What To Do Now?

You are automatically eligible but...



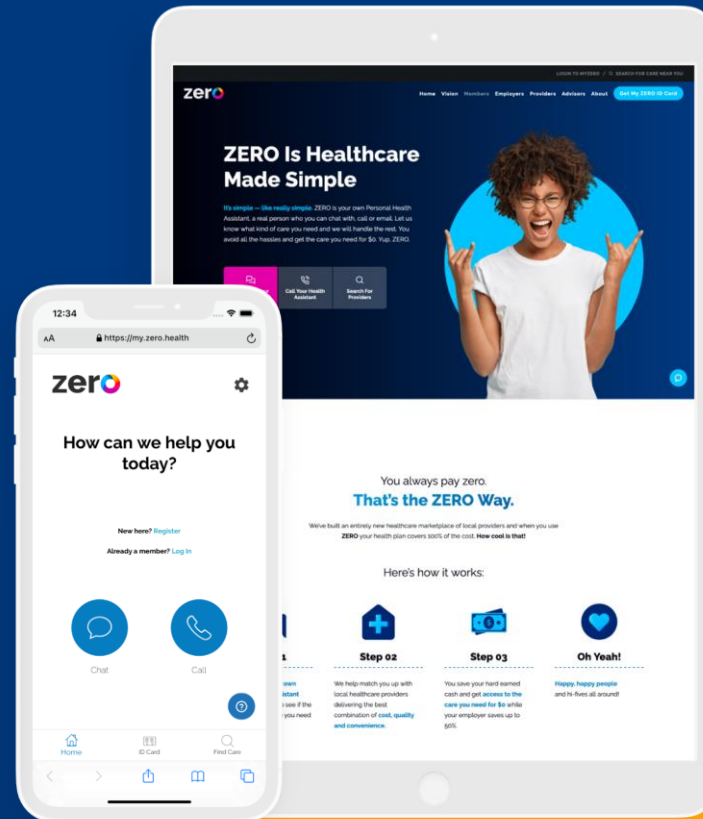
Visit: www.zero.health

There you can learn more about ZERO and have access to all the important links you'll need.



Create your myZERO account

The myZERO app (my.zero.health) is where you can access your Member ID card for Lab procedures (required for Quest), plus have quick access to your Personal Health Assistant.





Support The Way You Want It

Chat. Call. Email



Chat Live!

You can chat live at zero.health or from myZERO, our member application



Give Us A Shout!

You can reach us on the phone at **855-816-0001**



Drop Us A Line!

You can email us at help@zero.health