An Independent Licensee of the Blue Cross and Blue Shield Association

## **Belton School District**

# Health Benefit Plan Summary - Preferred Care Blue BlueSaver PPO

This Benefit Summary provides only highlights of the services covered by Blue Cross and Blue Shield of Kansas City (Blue KC). For Additional details, exclusions and limitations refer to your member certificate available at <a href="MyBlueKC.com">MyBlueKC.com</a>.

General Plan Information		
Plan Type	Preferred Provider Organization (PPO)  Members can receive services from any hospital or physician, but receive greater benefits when using in-network providers.  This plan is an HSA Qualified High Deductible Health Plan.  Services rendered at Out-of-Network providers are subject to Out-of-Network allowables as stated in your contract, and balance billing may occur.	
Medical Network(s) A complete listing of network hospitals and physicians is available on MyBlueKC.com.	In Area: Preferred-Care Blue Out-of-Area: BlueCard PPO/EPO	
Deductible – Embedded	In-Network	Out-of-Network
You must pay all the costs up to the Deductible amount before this plan begins to pay for	Individual: \$2,800	Individual: \$2,800
covered services.	Family: \$5,600	Family: \$5,600
Coinsurance	In-Network	Out-of-Network
The amount the plan pays for covered services is based on the allowed amount. If an out-of-	Member Pays: 0%	Member Pays: 20%
network provider charges more than the allowed amount, you may have to pay the difference.	Plan Pays: 100%	Plan Pays: 80%
Out-of-Pocket Limits – Embedded	In-Network	Out-of-Network
The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share	Individual: \$2,800	Individual: \$5,600
of the cost of covered services.  These cost shares apply to the Out-of-Pocket Limit: Coinsurance, Deductibles, Copays  Applies to: All Medical and Rx Cost Sharing	Family: \$5,600	Family: \$11,200
Blue KC 24-Hour Nurse Line  Available 7 days a week, 365 days a year to help you with symptoms or answer health-related questions.	PH: 877-852-5422	
Customer Service	<b>PH:</b> 888-989-8842 or (816) 395-2270	
Plan Benefits - Medical		
When you visit a health care provider's office or clinic	In-Network	Out-of-Network
Physician		
<b>Primary Care Physician (PCP)</b> - An internist, family practitioner, general practitioner, or pediatrician.	Deductible, then no charge	20% Coinsurance after Deductible
Specialist - Doctors of Medicine (MD), Doctors of Osteopathy (DO), except Primary Care	Deductible, then no charge	20% Coinsurance after Deductible

Defuctible, then no charge   20% Coinsurance after Deductible   no charge   20% Coinsurance after Deductible   Deductible, then no charge   Deductible   D	Physicians, and other medical practitioners such as optometrists, psychologists and chiropractors.		
Blue KC Virtual Care - Office Visit   Virtual Care provided by Blue KC Virtual care partner(s). All other virtual care services subject to applicable cost sharing.   Deductible, then no charge   Deductible, then no charge   Not applicable   Provided by Blue KC Virtual care partner(s). All other virtual care services subject to applicable cost sharing.   Deductible, then no charge   Deductible, then no charge   Deductible, then no charge   Deductible   Proventive Services rask Force (USPSTF), Hoalth Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Pacifices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive beaviers rask Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Rafer to your member certificate for additional details.    Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility   Deductible, then no charge   20% Coinsurance after Deductible    Allergy Testing   Deductible, then no charge   20% Coinsurance after Deductible   Deductible, then no charge   20% Coinsurance after Deductible    When you need radiology services   In-Network   Out-of-Network   20% Coinsurance after Deductible   Deductible, then no charge		Deductible, then no charge	20% Coinsurance after Deductible
Subject to applicable cost sharing.  Blue KC Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults)  Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility  Allergy  Allergy Testing  Allergy Testment  Deductible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  When you need radiology services.  In-Network  V.R.ay  Deductible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  Deductibl	Urgent Care Center	Deductible, then no charge	20% Coinsurance after Deductible
Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the united States Preventive Services Task Force (USPSTF). Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Fractices of the Centrer's for Disease Control and Prevention. Services must be Billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility Allergy Allergy Testing  Allergy Treatment  Deductible, then no charge  20% Coinsurance after Deductible  When you need radiology services  In-Network  Virtual Care provided by Blue KC virtual care partners and the plans and the plans allowable charge. Defuctible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  Prior Authorization Policy Applies  Prior Authorization Policy Applies  Prior Authorization Policy Applies  Deductible, then no charge  In-Network  Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  Deductible, then no char	Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services	Deductible, then no charge	Not applicable
Bite KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Tack Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centres for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility Allergy Allergy Testing Deductible, then no charge 20% Coinsurance after Deductible Allergy Treatment Deductible, then no charge Out-of-Network View you need radiology services In-Network Deductible, then no charge Out-of-Network Deductible, then no charge Out-of-Network Deductible, then no charge In-Network Deductible, then no charge Out-of-Network Deductible, then no charge Out-of-Network Deductible, then no charge In-Network Deductible, then no charge Out-of-Network Deductible, then	Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services	Deductible, then no charge	Not applicable
Allergy Testing Deductible, then no charge	Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your	No member cost share	20% Coinsurance after Deductible
Allergy Testing Deductible, then no charge 20% Coinsurance after Deductible  Allergy Treatment Deductible, then no charge 20% Coinsurance after Deductible  When you need radiology services In-Network  X-Ray Deductible, then no charge Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies When you have out-patient surgery In-Network Outpatient Surgery Facility Fees Prior Authorization Policy Applies Deductible, then no charge Deductible, then no charge Deductible, then no charge Out-of-Network Out-of-Network Outpatient Surgery Facility Fees Prior Authorization Policy Applies Deductible, then no charge Deductible, then no charge Out-of-Network Out-of-Network Outpatient Surgery Facility Fees Prior Authorization Policy Applies Deductible, then no charge Deductible, then no charge Out-of-Network Out-of-Network Out-of-Network Deductible Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Deductible, then no charge Deductible, then no charge Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge	Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility	Deductible, then no charge	20% Coinsurance after Deductible
Allergy Treatment  Minen you need radiology services  In-Network  Deductible, then no charge  Out-of-Network  X-Ray  Deductible, then no charge  Out-of-Network  Deductible, then no charge  Out-of-Network  In-Network  Out-of-Network  Deductible, then no charge  In-Network  Out-of-Network  Deductible, then no charge  Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Air Ambulance  Deductible, then no charge  In-Network Deductible, then no charge	Allergy		
When you need radiology servicesIn-NetworkOut-of-NetworkX-RayDeductible, then no charge20% Coinsurance after DeductibleOther Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy AppliesDeductible, then no charge20% Coinsurance after DeductibleWhen you have out-patient surgeryIn-NetworkOut-of-NetworkOutpatient Surgery Facility Fees Prior Authorization Policy AppliesDeductible, then no charge20% Coinsurance after DeductiblePhysician (Surgeon) ServicesDeductible, then no charge20% Coinsurance after DeductibleIf you need immediate medical attentionIn-NetworkOut-of-NetworkUrgent Care Center Office VisitDeductible, then no charge20% Coinsurance after DeductibleEmergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeGround Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeAir AmbulanceDeductible, then no chargeIn-Network Deductible, then no charge	Allergy Testing	Deductible, then no charge	20% Coinsurance after Deductible
X-Ray Deductible, then no charge Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies  When you have out-patient surgery In-Network Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Deductible, then no charge Deductible, then no charge  Deductible, then no charge Prior Authorization Policy Applies  Physician (Surgeon) Services Prior Authorization Policy Applies  Deductible, then no charge Deductible, then no charge Deductible, then no charge Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  In-Network Deductible, then no charge  In-Network Deductible, then no charge  In-Network Deductible, then no charge  Deductible, then no charge  Deductible, then no charge	Allergy Treatment	Deductible, then no charge	20% Coinsurance after Deductible
Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies  When you have out-patient surgery  Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Physician (Surgeon) Services  Physician (Surgeon) Services  Deductible, then no charge  Deductible, then no charge  Out-of-Network  Urgent Care Center Office Visit  Emergency Services  Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Air Ambulance  Deductible, then no charge  Deductible, then no charge  Out-of-Network Deductible, then no charge  Out-of-Network Deductible, then no charge  In-Network Deductible, then no charge	When you need radiology services	In-Network	Out-of-Network
Prior Authorization Policy Applies  When you have out-patient surgery  Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Physician (Surgeon) Services  Physician (Surgeon) Services  In-Network  Out-of-Network  Urgent Care Center Office Visit  Emergency Services  Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Air Ambulance  In-Network  In-Network  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  Deductible, then no charge  In-Network Deductible, then no charge  In-Network Deductible, then no charge	X-Ray	Deductible, then no charge	20% Coinsurance after Deductible
Outpatient Surgery Facility Fees Prior Authorization Policy AppliesDeductible, then no charge20% Coinsurance after DeductiblePhysician (Surgeon) ServicesDeductible, then no charge20% Coinsurance after DeductibleIf you need immediate medical attentionIn-NetworkOut-of-NetworkUrgent Care Center Office VisitDeductible, then no charge20% Coinsurance after DeductibleEmergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeGround Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeAir AmbulanceDeductible, then no chargeIn-Network Deductible, then no charge		Deductible, then no charge	20% Coinsurance after Deductible
Prior Authorization Policy Applies  Physician (Surgeon) Services  In-Network  Urgent Care Center Office Visit  Emergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Peductible, then no charge Deductible, then no charge Deductible, then no charge Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge	When you have out-patient surgery	In-Network	Out-of-Network
If you need immediate medical attentionIn-NetworkOut-of-NetworkUrgent Care Center Office VisitDeductible, then no charge20% Coinsurance after DeductibleEmergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeGround Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeAir AmbulanceDeductible, then no chargeIn-Network Deductible, then no charge		Deductible, then no charge	20% Coinsurance after Deductible
Urgent Care Center Office VisitDeductible, then no charge20% Coinsurance after DeductibleEmergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeGround Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.Deductible, then no chargeIn-Network Deductible, then no chargeAir AmbulanceDeductible, then no chargeIn-Network Deductible, then no charge	Physician (Surgeon) Services	Deductible, then no charge	20% Coinsurance after Deductible
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Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Ground Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Deductible, then no charge In-Network Deductible, then no charge In-Network Deductible, then no charge	Urgent Care Center Office Visit	Deductible, then no charge	20% Coinsurance after Deductible
Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.  Air Ambulance  Deductible, then no charge  In-Network Deductible, then no charge	Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network provider	·	In-Network Deductible, then no charge
· · · · · · · · · · · · · · · · · · ·	Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network provider		In-Network Deductible, then no charge
If you have a hospital stay Out-of-Network Out-of-Network	Air Ambulance	Deductible, then no charge	In-Network Deductible, then no charge
	If you have a hospital stay	In-Network	Out-of-Network

Hospital Facility Fees Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible
Physician (Surgeon) Services	Deductible, then no charge	20% Coinsurance after Deductible
If you need help recovering or have other special health needs	In-Network	Out-of-Network
Skilled Nursing Care Prior Authorization Policy Applies Maximum benefit of 30 Day(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Home Health Services Prior Authorization Policy Applies Maximum benefit of 60 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Physical Therapy Maximum benefit of 60 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Occupational Therapy Combined with Physical Therapy Limits	Deductible, then no charge	20% Coinsurance after Deductible
Skeletal Manipulation performed in a Chiropractic Office Prior Authorization Policy Applies Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Speech Therapy Maximum benefit of 20 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Hearing Therapy Combined with Speech Therapy Limits	Deductible, then no charge	20% Coinsurance after Deductible
Durable Medical Equipment Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible
Inpatient Hospice Services Prior Authorization Policy Applies Maximum benefit of 14 Day(s)/Lifetime for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Home Hospice Services	Deductible, then no charge	20% Coinsurance after Deductible
If you have behavioral health, or substance abuse needs	In-Network	Out-of-Network
Outpatient Mental Health, Behavioral Health, and Substance Abuse Services		
Office Visit	Deductible, then no charge	20% Coinsurance after Deductible
Therapy	Deductible, then no charge	20% Coinsurance after Deductible
Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Facility Fees) Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible

Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Physician) Includes: Therapy & Other Services, partial hospitalizations	Deductible, then no charge	20% Coinsurance after Deductible
Family Planning & Pregnancy	In-Network	Out-of-Network
Contraceptive Devices, Implants, and Injections See also pharmacy benefits.	No member cost share	20% Coinsurance after Deductible
Elective Sterilization – Women	No member cost share	20% Coinsurance after Deductible
Elective Sterilization – Men	Deductible, then no charge	20% Coinsurance after Deductible
Maternity Dependent Daughters are not covered for maternity services	Covered	Covered
Infertility and Impotency Diagnosis and Treatment Infertility and impotency treatment limited to \$10,000 per Lifetime Pharmacy Coverage: See Member Certificate for more details.	Deductible, then no charge	20% Coinsurance after Deductible
Routine Vision Care	In-Network	Out-of-Network
Routine Eye Exam  Maximum benefit of 1 Exam(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
General Pharmacy Information		
Retail Pharmacy Network(s)	RxPremier	
Prescription Drug List  Learn more about the drugs covered by your plan, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at <a href="MyBlueKC.com">MyBlueKC.com</a>	Blue KC Preferred Formulary	
Specialty Pharmacy A Specialty Pharmacy is one that provides specialized care for patients with complex chronic health conditions. Learn more about the drugs covered by your plan, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at <a href="MyBlueKC.com">MyBlueKC.com</a>	OptumRx Specialty Services PH: 855-427-4682	
Outpatient Prescription Drug Deductible You must pay all the costs up to the Deductible amount before this plan begins to pay for	In-Network	Out-of-Network
covered services.	Combined with Medical Deductible	Combined with Medical Deductible
Outpatient Prescription Drug Out-of-Pocket Limits  The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share	In-Network	Out-of-Network
of the cost of covered services.	Combined with Medical Out-of-Pocket Limits	Combined with Medical Out-of-Pocket Limits
Rx Savings Solutions  A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday, 7 a.m. to 7 p.m. CST.	Register online at MyBlueKC.com and stay up-to-date on cost saving opportunities.  Email: info@rxsavingsllc.com  PH: 1-800-268-4476	
Plan Benefits – Pharmacy		
When you use a retail or specialty pharmacy	In-Network	Out-of-Network

Retail Pharmacy (Short-term supply: Up to 34 Days)		
Drug Tier 1: Generic / Generic Specialty	RxPremier: Deductible, then no charge Contraceptives – No member cost share	Deductible, then \$15 Copay/Fill, then 50% Coinsurance
Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty	RxPremier: Deductible, then no charge	Deductible, then \$50 Copay/Fill, then 50% Coinsurance
Drug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty	RxPremier: Deductible, then no charge	Deductible, then \$70 Copay/Fill, then 50% Coinsurance
Retail Pharmacy (Long-term supply: Between 35-102 Days)		
Drug Tier 1: Generic / Generic Specialty	RxPremier: Deductible, then no charge	\$30 Copay/Fill, then 50% Coinsurance, no Deductible
Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty	RxPremier: Deductible, then no charge	\$100 Copay/Fill, then 50% Coinsurance, no Deductible
Drug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty	RxPremier: Deductible, then no charge	\$140 Copay/Fill, then 50% Coinsurance, no Deductible
When you use a mail order pharmacy	In-Network	Out-of-Network
Mail Order Pharmacy (Mail Order supply: Between 35-102 Days)		
Drug Tier 1: Generic	Deductible, then no charge Contraceptives – No member cost share	Deductible, then \$30 Copay/Fill, then 50% Coinsurance
Drug Tier 2: Preferred Brand / Non-Preferred Generic	Deductible, then no charge	Deductible, then \$100 Copay/Fill, then 50% Coinsurance
Drug Tier 3: Non-Preferred Brand	Deductible, then no charge	Deductible, then \$140 Copay/Fill, then 50% Coinsurance

ID: 2047230212, Group: 10994000 5 | 7

## Discrimination is Against the Law

Blue KC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue KC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue KC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - OWritten information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact Customer Service, 844-395-7126 (Toll free), languagehelp@bluekc.com.

If you believe that Blue KC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Appeals Department, PO Box 419169, Kansas City, MO 64141-6169, 816-395-3537, TTY: 816-842-5607, <a href="mailto:APPEALS@bluekc.com">APPEALS@bluekc.com</a>. You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

If you, or someone you're helping, has questions about Blue KC, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-877-410-6716.

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-410-6716.

Chinese: 如果您, 或是您正在協助的對象, 有關於 Blue KC方面的問題, 您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥電話1-877-410-6716.

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue KC, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-410-6716.

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Blue KC haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-877-410-6716 an.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 [Blue KC]에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는1-877-410-6716 로 전화하십시오.

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Blue KC, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-877-410-6716.

### Arabic:

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص Blue KC ، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل بـ 6716-410-877-1.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue KC, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-877-410-6716.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue KC, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-877-410-6716.

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue KC, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-877-410-6716.

Laotian: ຖ້າທ່ານ, ຫຼື ຄົນ ່ທທ່ານກຳລັງຊ່ວຍເຫຼື ອ, ມ ໍຄາຖາມກ່ຽວກັບ Blue KC, ທ່ານມ ິສດ ່ທຈະໄດ້ຮັບການຊ່ວຍເຫຼື ອແລະໍຂ້ ມູ ນຂ່າວສານ ່ທເປັ ນພາສາຂອງທ່ານໍ ່ບມ ຄຳໃຊ້ຈ່າຍ. ການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ ໂທຫາ 1-877-410-6716.

Pennsylvanian Dutch: "Wann du hoscht en Froog, odder ebber, wu du helfscht, hot en Froog baut Blue KC, hoscht du es Recht fer Hilf un Information in deinre eegne Schprooch griege, un die Hilf koschtet nix. Wann du mit me Interpreter schwetze witt, kannscht du 1-877-410-6716 uffrufe.

#### Persian:

اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد Blue KC ، داشته باشید حق این را دارید که کمکو اطالعات به زبان خود را به طور رایگان دریافت نمایید 6716-410-410-5. تماس حاصل نمایید.

Cushite: Isin yookan namni biraa isin deeggartan Blue KC irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-877-410-6716 tiin bilbilaa.

Portuguese: Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Blue KC, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-877-410-6716.

For TTY services, please call 1-816-842-5607.



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