



5/10/2021

## Coverage Notification

**TO: Employees of USD 409 Atchison**

Welcome to Blue Cross and Blue Shield of Kansas (BCBSKS). We appreciate having the opportunity to provide quality health care coverage for you effective 7/1/2021.

**Your group number is 09161**

The enrollment process can take up to 30 days to complete. Upon completion you will receive your personal identification number. This number is unique and can only be cross-referenced with your Social Security number by Blue Cross and Blue Shield of Kansas. Eligible family members you choose to cover will use your ID number. <The single ID card you receive represents all of your coverage with BCBSKS.>

**Medical Services:** Should you, or a covered family member, need medical care after the effective date but prior to receiving your identification card, please show this letter to the provider of medical services. Your doctor may choose to hold claims until he or she makes a copy of your ID card.

**Prescriptions:** Should you need to have a prescription filled prior to receiving your ID card, you will need to pay for the prescription. Within five days of having received your ID card, you should submit your receipt and completed member claim form (34-4) to your group leader who will forward to BCBSKS for processing. Be sure to present your ID card each time to the contracting pharmacy in order to be eligible for any discounts that apply to your specific prescription.

If you have questions regarding a claim, please call our customer service center at 1-800-432-3990 or 291-4180 in Topeka. Customer service representatives are dedicated to providing service to our customers and will be happy to verify coverage for you.

Be sure to check out [bcbsks.com/healthyoptions](https://bcbsks.com/healthyoptions) — to learn about our discount and health and wellness program through HealthyOptions. Register for BlueAccess and you'll have 24/7 access to your benefit information claims status, plus much more.

Thank you for selecting Blue Cross and Blue Shield of Kansas to provide your health insurance protection. We appreciate the trust you have placed in us and we consider it a privilege to serve you.