



**WILBERT FUNERAL SERVICES, INC.
COST PLUS PLAN**

**EFFECTIVE January 1, 2016 YOUR NEW MEDICAL CLAIMS ADMINISTRATOR IS GPA
GROUP # H870825**

**PHCS/MULTIPLAN NETWORK IS YOUR NEW PHYSICIAN ONLY PPO NETWORK
TO FIND A PPO PHYSICIAN
CALL (888) 611-7427 OR LOG ONTO WWW.MULTIPLAN.COM
OR CALL GPA AT (800) 827-7223**

**CAREMARK IS THE NEW PHARMACY BENEFIT PLAN
FOR ANY PROBLEMS OR QUESTIONS
CALL CUSTOMER CARE – 866-475-0056 or log onto www.caremark.com
USE THE CAREMARK SPECIALTY PHARMACY FOR SPECIALTY DRUGS.
(800) 238-7828**

YOU WILL RECEIVE A NEW MEDICAL/DRUG PLAN ID CARD SOON!

- Present your I.D. card to your Doctor!
- Present your I.D. card to your Pharmacy!

NOTE: IT IS NOT REQUIRED THAT PRESCRIPTIONS BE FILLED AT A CVS PHARMACY.

- IF IT IS NECESSARY TO HAVE A PRESCRIPTION FILLED WITHOUT YOUR ID CARD, THE PHARMACIST REQUIRES THE FOLLOWING INFORMATION:
CVS Caremark, Rx Bin #004336,
Pharmacy Group Number # RX2668
Member Name and Employee ID#

ATTENTION! – SUBMIT CLAIMS AS FOLLOWS:

**IF CLAIM IS INCURRED
JANUARY 1, 2016 AND AFTER**

Group & Pension Administrators, Inc. (GPA)
P.O. Box 749075
Dallas, TX 75374-9075
Electronic Submission ID # 48143

**IF CLAIM WAS INCURRED
PRIOR TO JANUARY 1, 2016**

BCBS of Kansas City

CLAIM QUESTIONS or BENEFIT INQUIRIES

Plan Participants - Call GPA at (800) 827-7223 or 972-238-7900
E-mail: gpacustomerservice@gpatpa.com

Providers - Call GPA at (866) 206-3224 or 972-744-2486 - For summary of benefits via fax-back
Ask to speak to a Customer Service Representative until automated system is activated.

HOSPITAL ADMISSIONS AND OUTPATIENT SURGERY NOTIFICATION

HealthWatch at GPA will monitor all Hospital Confinements and Outpatient Surgery. YOU OR YOUR PHYSICIAN MUST CALL 866-206-3224, within forty-eight (48) hours following a Hospital admission or Outpatient Surgery. Please contact GPA if you have services scheduled for January 1, 2016 or after.