INTRODUCING SPIRA CARE





BLUE CROSS BLUE SHIELD OF KANSAS CITY

WHAT IS SPIRA CARE?

BlueKC is collaborating with one of the highestperforming Blue KC Medical Homes, to create Spira Care – an innovative new offering centered on a reimagined primary care experience.

Spira members will benefit from network's lower overall costs and convenient access to local providers across the metro area. Spira membership and care locations are exclusive to those employer groups enrolled.



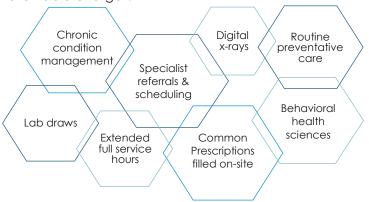
What is Spira Care?



Why Spira Care?

WHAT SERVICES ARE INCLUDED IN SPIRA CARE?

All preventative health services conducted at your Care Centers are **100%** covered with no out-of-pocket cost to members. All diagnostic care is subject to a maximum allowable charge*.



* All diagnostic care (includes not limited to: Labs, x-rays, prescriptions filled on-site, follow-ups) are subject to the maximum allowable charge. **Please refer to your benefit summary for more information.**





WHERE ARE THE CLINICS LOCATED?

There are currently two locations - Olathe and Shawnee.

OLATHE SHAWNEE

15710 West 135th St 10824 Shawnee Mission Pkwy Olathe, KS 66062 Shawnee, KS 66203

Three more care centers will be opened by January 2019 in the locations below. The Wyandotte location is planned to open mid-2019.

LEE'S SUMMIT LIBERTY

760 NW Blue Pkwy 8350 N Church Rd Lee's Summit, MO 64086 Kansas City, MO 64158

CROSSROADS WYANDOTTE 1916 Grand Blvd Location TBD

Kansas City, MO 64108

WHAT IF I NEED CARE OUTSIDE THE CENTER?

For all needs outside the Care Centers, you'll have access to the BlueSelect Plus network (hospitals shown below) within the Kansas City metro area.

Your dedicated care guide can help you navigate where to go - see the following page to learn more about care guides.



- Children's Mercy Hospital
- Children's Mercy Hospital South
- Liberty Hospital
- North Kansas City Hospital
- Olathe Medical Center
- Shawnee Mission Medical Center
- Truman Medical Center Hospital Hill
- Truman Medical Center Lakewood
- University of Kansas Hospital

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CAN I HAVE AN HSA WITH SPIRA CARE?

We recognized that for many people, a Health Savings Account (HSA) offering is very important, and that led us to create Spira Care (HSA Eligible), a novel, simple, no-surprises option that provides affordable, convenient Care Center visits paired with a Health Savings Account.

A member will incur an affordable charge for an office visit at Spira Care. Once their out-of-pocket maximum is reached, a member will have no additional fees for services at Spira Care or in the BlueSelect Plus network. Preventive services are still covered at 100 percent.



FAST FACTS



- All diagnostic care is subject to a maximum allowable charge*.
- An HSA allows members to use tax-free HSA dollars to pay for qualified medical expenses
- Members can have part of their pre-tax earnings deposited into an HSA
- All preventive services are 100% covered



- Employee contributions allow you to save up for future medical expenses
- Unused HSA funds roll over each year and follow you for life
- Access to a team of Care Guides
- Convenient Care Center locations around the KC metro

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WHAT IS A CARE GUIDE?

As a Spira Care member, you will have access to first-class nurses and doctors, as well as a committed Care Guide Team dedicated to simplifying and enhancing your health journey.

Care Guides are real people and personal guides, many with nursing and benefit backgrounds, to help you on your health journey. They can coordinate care, answer questions and explain benefits. Now members have a single point of contact for both care and coverage questions. It truly is care with you at the center.

UNDERSTANDING COSTS

- Your doctor prescribed a blood test and a CT scan, but how much will it cost? And where should you go to have them done?
- Your card guide is ready to provide you with answers to these questions and more, ensuring you have the information you need to make smart healthcare choices for you and your wallet.

COORDINATING CARE

- Imagine you've recently been discharged from the hospital. Your Care Guide calls to see how you're feeling and follow up on treatment needs.
- It's a little something we call proactive outreach, and it can be a big help.

EXPLAINING BENEFITS

- You need to visit a specialist outside of your Spira Care Center? Naturally, you have questions. Is the specialist you chose in-network?
- Have you reached your deductible? Your Care Guide is available to answer your benefit questions.





WANT TO LEARN MORE?

Go to www.spiracare.com or call 913.297.7472 today!

