

TIME to start SAVING

Benefits Direct Care Card

DISCOUNT MEDICAL PLAN

Not endorsed by the federal government.

Membership Agreement

Group Name: Blue Chip Benefits

Member ID: SAMPLE

Member Name: JOHN Q CUSTOMER
14240 PROTON RD
TALLAHASSEE FL 32399

Term: This plan renews monthly automatically.

Effective Date: 09/20/2018

Plan Name: SAMPLE

Membership Fee: \$XX.XX/MONTH

Discount Medical Fee: \$XX.XX

Non-Medical Fee: \$XX.XX

Association Membership Fee: \$XX.XX

Dependent Fulfillment: \$0.00

ONE-TIME APPLICATION FEE: \$3.95

Discount Medical Plan Organization:

New Benefits, Ltd
Attn: Compliance Department
P.O. Box 803475
Dallas, TX 75380-3475

For assistance and plan information call: 800.800.7616

For plan information, to change your mode of payment, to add family members or for any other assistance please call the customer service number located on the back of your membership card.

All documents contained herein (i.e. Terms and Conditions and Member Benefits) are hereby attached to and made a part of the Membership Agreement.

DISCLOSURES:

1. This plan is not a health insurance policy.
2. This plan provides discounts at certain healthcare providers for medical services.
3. This plan does not make payments directly to the providers of medical services.
4. The plan member is obligated to pay for all healthcare services but will receive a discount from those healthcare providers who have contracted with the discount plan organization.

Cancellation Policy:

To terminate or cancel the member agreement please call the number above or send a written cancellation notice to the Discount Medical Plan Organization at the address provided above. This notice must be submitted at least three (3) days prior to your next scheduled payment date. This agreement can be cancelled for non-payment. If the discount medical plan organization cancels a membership for any reason other than nonpayment of fees by the member, the discount medical plan organization shall make a pro rata reimbursement of all periodic charges to the member.

30-day Money Back Guarantee:

If you cancel for any reason within 30 days after the effective date, you will receive a full refund of paid membership fees excluding the one time application fee.

Issue Resolution:

For any concerns or complaints when using the membership card, please call the number above for immediate assistance. Your issue will be researched and a resolution reached within 3 business days.

THIS PLAN IS NOT INSURANCE

WELCOME!

We are delighted to welcome you to the premier benefits program! You can enjoy savings on your healthcare needs immediately by using your new membership card included with this booklet.

For your convenience, we have provided a list of your closest participating locations in the back of this booklet. Our Member Support Team is available Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time to assist you with benefit explanations, provider referrals, provider nominations, and more by calling the phone number on the back of your card. You may also access this information online at MyMemberPortal.com.

Please keep in mind your membership is NOT insurance. It is a simple and easy to use discount membership! When you present your card to a participating provider, you will receive a discount at the time of purchase or service. There are no health restrictions or paperwork. You and your legal dependents can use the card immediately and as many times as needed.

In order to maximize your savings, please take a moment to familiarize yourself with the instructions in this booklet and on MyMemberPortal.com. The more informed you are, the more often you will remember to take advantage of the tremendous savings your new membership card offers you, and the more money you will save!

If for any reason you are not satisfied with this program, please call the number on the back of your card.

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Limitations, Exclusions and Exceptions

- 1.** Member is defined as primary member, spouse, and all legal dependents.
- 2.** Providers are subject to change without notice. Programs may vary in some states. Providers and locations may be removed from the network at any time.
- 3.** This is a discount program only. The program may be cancelled or modified at anytime. You will receive notice if the plan is cancelled or materially modified.
- 4.** Normal business hours are Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.
- 5.** The discount company will not reimburse or pay any portion of any provider's fees. These benefits may not be used with any other discount plan or program. Listed or quoted prices are subject to change without notice.
- 6.** Providers may offer products or services to the public at prices lower than the discounted prices. In such event, members will be charged the lower price.
- 7.** Savings are based on the provider's normal fees. Actual savings will vary by location and the services or products purchased.
- 8.** This discount program is a referral plan, and makes no warranties concerning the quality of care received. Providers are responsible for the professional advice and treatment provided to members.
- 9.** The plan is not insurance coverage and does not meet the minimum creditable coverage requirements under the Affordable Care Act.

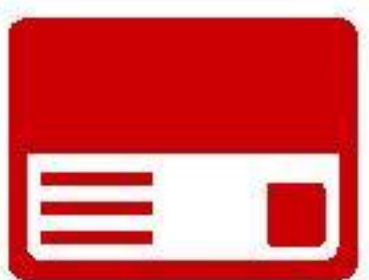
How To Use



Register on **MyMemberPortal.com**. To create an account, enter the Member ID and Group ID found on the front of your membership card. The email address used to register will become your login for the site.



Read the enclosed benefit descriptions and follow the instructions to use each benefit. Remember, your legal dependents can use the membership and do not need a separate card.



Keep your membership card handy at all times to access important phone numbers and websites to use your benefits.



If you have any questions on how to use your membership, call our Member Support Team at the number listed on your card for prompt, friendly assistance. Our offices are open Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.



HIGHLIGHTS

- 24/7 access to a doctor online or by phone
- Fast treatment -- Teladoc doctors respond within 10 minutes, on average
- Talk to a Teladoc doctor from anywhere: at home, work, or while traveling
- Request a visit as soon as a doctor is available or schedule an appointment at a more convenient time
- Teladoc app available in the App Store and Google Play
- Save money by avoiding expensive urgent care or ER visits
- Teladoc visits are \$0
- Teladoc treats conditions like:
 - Cold and flu
 - Allergies
 - Bronchitis
 - Urinary tract infection
 - Respiratory infection
 - Poison Ivy
 - Sinus problems
 - Pink eye

continued on the next page

SET UP YOUR ACCOUNT (Required)

Follow the steps below to set up your Teladoc account.

HOW TO USE

- ➔ Log on to **MyMemberPortal.com**, click Teladoc and follow the instructions to set up your Teladoc account
 - Be sure to enter your name and Member ID exactly as it appears on your membership card
 - Create a unique username and password for your Teladoc account to secure your personal health information
- ➔ Complete your Medical History before requesting a visit
- ➔ To add dependents, the primary member must click **My Family, Add A Dependent** (adult dependents will receive an email with a unique username—they must log on to their own account to complete their Medical History before requesting a visit)
- ➔ Click **Request a Visit** from your Teladoc account or call **855.VIP.DOCS** (855.847.3627) to speak with a doctor 24/7
- ➔ You can also download the Teladoc app from the iTunes App Store and the Google Play Store
 - Detailed instructions available on **MyMemberPortal.com**
- ➔ Based on treatment protocols, doctors may not prescribe an antibiotic for viral illnesses such as most colds, sore throats, coughs, sinus infections and the flu. Doctors may suggest alternative treatment options such as a prescription for symptom relief or over-the-counter medication.

DISCLAIMERS: © 2018 Teladoc, Inc. All rights reserved. Teladoc and the Teladoc logo are registered trademarks of Teladoc, Inc. and may not be used without written permission. Teladoc does not replace the primary care physician. Teladoc does not guarantee that a prescription will be written. Teladoc operates subject to state regulation and may not be available in certain states. Teladoc does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. Teladoc physicians reserve the right to deny care for potential misuse of services.

Pharmacy



HIGHLIGHTS

- 10% to 85% off most medications
- Thousands of participating pharmacies including Walgreens, Walmart, Target, Rite Aid and CVS
- Online pricing tool – **rxpricequotes.com**

HOW TO USE

- ➡ Visit **RxPriceQuotes.com** or call **800.800.7616** Monday to Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time to find a participating pharmacy and compare prescription prices by location
- ➡ You can also log on to **MyMemberPortal.com**, click Pharmacy and follow the instructions to use this benefit
- ➡ Present your membership card and prescription at the pharmacy to receive the lowest price

Vision

Coast To Coast™ Vision



HIGHLIGHTS

- 20% to 60% off prescription eyeglasses, including frames, lenses and specialty items
- 10% to 40% off soft contact lenses, including disposables, through America's Eyewear mail order service
- 10% to 30% off medical eye exams and surgical procedures
- 40% to 50% off the overall national average for laser surgery

HOW TO USE

- ➔ Log on to MyMemberPortal.com and click Vision or call **800.800.EYES** (800.800.3937) Monday to Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time to find a participating vision provider
 - Save 20% to 60% on prescription eyewear including most frames, lenses and specialty items such as tints, coatings and UV protection
 - Save 10% to 30% on eye exams
- ➔ For LASIK eye surgery providers call **877.307.4448** Monday to Friday, 7:00 am to 8:00 pm, Saturday and Sunday, 9:00 am to 5:00 pm Central Time
 - Save 40% to 50% off the national average cost of LASIK surgery
- ➔ At your appointment, present your membership card with the Coast to Coast Vision™ logo and pay the discounted total

America's Eyewear Mail Order Contacts

- ➔ Call **800.878.3901** Monday to Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time for pricing or to order
 - Save 10% to 40% on contact lenses
- ➔ Email or fax a copy of your prescription to americaseyewear@newbenefits.com or 972.503.5671

Not available to VT residents.

Vision

FramesDirect.com



HIGHLIGHTS

- 55% off lenses for eyeglasses or sunglasses when ordering online
- Save an additional 5% off the purchase of sunglasses through FramesDirect.com
- Free shipping in the Contiguous US (excluding contacts)
- World's largest selection of prescription and non-prescription eyewear
- Over 100,000 frames
- All the top brands—Rayban, Oakley, Prada, Polo, Persol and many more

HOW TO USE

- ➔ Log on to [MyMemberPortal.com](https://www.framesdirect.com/my-member-portal), click Vision and follow the instructions to access discounts on eyeglasses and sunglasses
- ➔ You will need:
 - Promo code **NB55LENS** for 55% off lenses with the purchase of frames
 - Promo code **NB5OFF** for 5% off your purchase of sunglasses
 - Your Group ID (on the front of your membership card) when prompted

Diabetic Supplies

Diabetic Solutions



HIGHLIGHTS

- Packages priced from \$29.99 to \$169.99 per month – 60% less than average retail prices
- Packages Include:
 - Free Glucose Meter
 - Test Strips
 - Lancets
 - Lancing Device
 - Control Solution
 - Swabs
 - Manual Log Book
 - Carrying Case
 - Battery
 - Free Shipping
- 15% off individual testing supplies

HOW TO USE

- ➔ Log on to MyMemberPortal.com, click Diabetic Solutions and follow the instructions or call [866.274.6199](tel:866.274.6199) Monday to Friday, 8:00 am to 5:00 pm Central Time to review plan options and place an order

Hearing Aids



HIGHLIGHTS

Have you heard? Currently, one in nine Americans suffer from hearing loss. Let Amplifon help you find the hearing aid solution to fit your lifestyle through personalized service and exceptional products for every budget.

- Low-price guarantee, including beating any local prices by 5%
- Save 30% to 60% off MSRP for hearing aids
- 60-day risk-free trial period
- Aftercare package covering 1 year free follow-up appointments, 2 years of free batteries, and a 3 year warranty

HOW TO USE

- ➔ Call **844.529.5779** Monday to Friday, 7:00 am to 7:00 pm Central Time and a Patient Care Advocate will assist you in finding a hearing care provider near you
- ➔ The patient advocate will explain the Amplifon process, request your mailing information and assist you in making an appointment with a hearing care provider
- ➔ Amplifon will send information to you and the hearing care provider. This will ensure your Amplifon program is activated
- ➔ You can also log on to **MyMemberPortal.com**, click Hearing Aids and follow the instructions for additional information

Lab Testing

DirectLabs



HIGHLIGHTS

- 10-80% off usual charges for blood test and all other lab testing

HOW TO USE

- ➔ Log on to [MyMemberPortal.com](https://www.MyMemberPortal.com), click Lab Testing and follow the instructions or call **877.281.7042** Monday to Friday, 7:00 am to 10:00 pm and Saturday, 8:00 am to 12:00 pm Central Time to order
- ➔ You will need:
 - Your Member ID (on the front of your membership card)
 - Code **R-NEWB** (phone orders only)
- ➔ Your order will be processed during normal business hours. You will receive an email with instructions to log into your account to print a copy of a lab requisition
- ➔ Present the lab requisition(s) and a photo ID to the lab. To avoid duplicate billing, do NOT bring the requisition from your doctor

Not available to HI, MA, MD, ND, NJ, NY, RI, SD, or VT residents.

MRI & CT Scans

One Call Medical



HIGHLIGHTS

- 40% to 75% off usual charges for MRI and CT scans
- Access to over 2,900 radiology centers throughout the United States
- Convenient scheduling service assists members with provider selection and scheduling of appointments

HOW TO USE

- ➔ Log on to [MyMemberPortal.com](https://www.mymemberportal.com), click MRI & CT Scans and follow the instructions or call **877.814.2461** Monday to Friday, 7:00 am to 7:30 pm Central Time to find a participating facility, request an appointment, or for pricing information
- ➔ When calling, mention the membership code GALAXY to obtain your discount
- ➔ Service representatives will assist you in selecting a network provider convenient to your home or work
- ➔ Once a facility is chosen, an appointment will be scheduled through a three-way conference call with the service representative, the imaging center, and the patient
- ➔ Service representatives can answer questions regarding tests, what to expect at your appointment, directions to the facility, etc.
- ➔ You must have your doctor's order before scheduling an appointment
- ➔ Payment is collected by One Call Medical during the scheduling process and no payment is due at your appointment

Vitamins

Vitacost.com



HIGHLIGHTS

- Toll-free and online shopping with friendly and knowledgeable customer service representatives
- 10% off over 400 brands and over 12,000 items in stock
- Brand names you know and trust such as Twinlab, Nature's Way, Enzymatic Therapy, Country Life and hundreds more
- 30-day unconditional money-back guarantee

HOW TO USE

- ➔ Log on to [MyMemberPortal.com](https://www.vitacost.com/my-member-portal), click Vitamins and follow the instructions or call **888.610.9950** Monday to Friday, 7:00 am to 8:00 pm and Saturday to Sunday, 8:00 am to 5:00 pm Central Time to place an order
 - You will need code **UH992** during checkout to save 10%

Worklife Services

Aetna Worklife Services



HIGHLIGHTS

- Website tools help you balance your work and family responsibilities
- Confidential, personalized phone consultation includes a customized referral packet with detailed provider profiles, educational notes and guidebooks
- Worklife Services helps to:
 - Find a nanny, family care home or childcare center for an infant or toddler
 - Find after-school programs and summer camps for children
 - Find care, transportation and housing options for older adults
 - Make transportation arrangements for a disabled elder who is living alone in another state
 - Learn about services and programs for disabled children and adults
 - Find care for a child or adult with a debilitating disease

HOW TO USE

- ➔ Log on to [MyMemberPortal.com](https://www.mymemberportal.com), click Worklife Services and follow the instructions to access resources, tools and webinars
- ➔ Call **888.575.4200** to speak with a counselor 24/7

PROVIDER LOCATIONS

Below is a partial list of providers closest to your zip code. For additional participating providers, please call the toll-free number found on the back of your membership card or log on to MyMemberPortal.com. Please call to verify participation prior to visiting the provider's office. Information is accurate at the time of publication but is subject to change.

Retail Optical Providers

Myeyedr Optometry Of Florida Llc
Carlos Villa
1433 E. Lafayette Street
Tallahassee, FL 32301
Telephone: (850) 656-3300

Myeyedr Optometry Of Florida Llc
Shawn Joseph
1433 E. Lafayette Street
Tallahassee, FL 32301
Telephone: (850) 656-3300

Myeyedr Optometry Of Florida Llc
Daniel Geary
1433 E. Lafayette Street
Tallahassee, FL 32301
Telephone: (850) 656-3300

Myeyedr Optometry Of Florida Llc
Robert Assantes
1433 E. Lafayette Street
Tallahassee, FL 32301
Telephone: (850) 656-3300

Myeyedr Optometry Of Florida Llc
Paul Harman
1433 E. Lafayette Street
Tallahassee, FL 32301
Telephone: (850) 656-3300

Laser & Ophthalmology Providers

Qualsight Lasik - Lasik Surgery Providers
Must Call 877-307-4448 To Save
40-50% Off Avg Lasik Rate
Tallahassee, FL 32308
Telephone: (877) 307-4448

Laser & Ophthalmology Providers

Qualsight Lasik - Lasik Surgery Providers
Must Call 877-307-4448 To Save
40-50% Off Avg Lasik Rate
Port Saint Joe, FL 32456
Telephone: (877) 307-4448

Qualsight Lasik - Lasik Surgery Providers
Must Call 877-307-4448 To Save
40-50% Off Avg Lasik Rate
Chipley, FL 32428
Telephone: (877) 307-4448

Qualsight Lasik - Lasik Surgery Providers
Must Call 877-307-4448 To Save
40-50% Off Avg Lasik Rate
Panama City, FL 32405
Telephone: (877) 307-4448

Qualsight Lasik - Lasik Surgery Providers
Must Call 877-307-4448 To Save
40-50% Off Avg Lasik Rate
Panama City Beach, FL 32407
Telephone: (877) 307-4448

Pharmacy

Cvs Pharmacy
1300 Apalachee Pkwy
Tallahassee, FL 32301
Telephone: (850) 877-5168

Yourx Patient Pharmacy At Bond Chc
1720 S Gadsden St
Tallahassee, FL 32301
Telephone: (850) 521-5112

PROVIDER LOCATIONS

Pharmacy

Cvs Pharmacy #
2120 Apalachee Pkwy
Tallahassee, FL 32301
Telephone: (850) 671-2049

Lake Ella Pharmacy
2525 S Monroe St Ste 6
Tallahassee, FL 32301
Telephone: (850) 270-9424

Cvs Pharmacy
3035 Apalachee Parkway
Tallahassee, FL 32301
Telephone: (850) 402-4046

Benefits*Direct*

410 ARCHIBALD STREET
KANSAS CITY, MO 64111

Attention Members:

Now that you're a member, please read
the enclosed materials carefully!

T:M-BCA002-0

JOHN Q CUSTOMER
14240 PROTON RD
TALLAHASSEE FL 32399